

one-time credit on their monthly bills. Regarding the rate reduction credit amount, the Commission has determined that two adjustments in favor of ratepayer groups are necessary. First, \$1,316,535 of the rate reduction credit amount shall be credited to schools and libraries to offset Bell's one-time non-recurring charge associated with the Education Discount Program. Second, for the remaining rate reduction credit amount, an adjustment (using a 2.4 factor) shall be made in favor of business ratepayers. The basis for this adjustment in favor of business ratepayers is that the rates for business ratepayers are about 2.4 times more than residential rates. The distribution of the \$47,096,000 in rate reductions is to be as follows:

A.	TouchTone Tariff (reduction of monthly residential charge)	\$13.340 Million
B.	TouchTone Tariff (reduction of monthly business charge)	\$11.380 Million
C.	Intrastate Switched Access	\$ 5.0 Million
D.	IntraLATA MTS	\$ 3.3 Million
E.	Zone Charges	\$ 4.676 Million
F.	Monthly Rates Charged to Residential Ratepayers in Metropolitan New Orleans	\$ 3.8 Million
G.	Education Discount Program	\$ 5.6 Million

On the basis of the foregoing discussion,

IT IS ORDERED that:

1. The reports of Special Counsel are accepted;
2. Bell will file tariffs to accomplish the rate reductions determined to be in the amount of at least \$47,096,000;
3. These rate reduction tariff filings are subject to the protective measures and monitoring set forth in the text of this Order;
4. Bell will file rate reduction tariffs, effective March 1, 1994, to accomplish the rate reductions in the aggregate amount of \$47,096,000, and will allocate the rate reductions in the amounts and to the services set forth below:

A.	Touchtone Tariff (reduction of monthly residential charge)	\$13.340 Million
B.	TouchTone Tariff (reduction of monthly business charge)	\$11.380 Million
C.	Intrastate Switched Access Reduction	\$ 5.0 Million

- D. Zone Charge Reduction \$ 4.676 Million
  - E. IntraLATA MTS Reduction \$ 3.3 Million
  - F. Reduce Residential Monthly Basic Exchange Service Rates Paid by Metropolitan New Orleans (inclusive of Jefferson Parish and St. Bernard) Subscribers to the residential Monthly Basic Exchange Service Rates in Effect in Baton Rouge (currently Rate Group 14) \$ 3.8 Million
  - G. Education Discount Program \$ 5.6 Million
5. The Commission's authorization of the Education Discount Program is subject to review for legal considerations by Special Counsel and the Staff of the Commission. The Commission also will review the Education Discount Program in 2 years; and
  6. The rate reduction credit amount shall be \$14.637 Million. \$1,316,535 of the rate reduction credit amount shall be credited to schools and libraries to offset Bell's one-time non-recurring tariffed charge for the Education Discount Program. The remaining rate reduction credit amount shall be distributed to ratepayers in the form of a one-time credit on their monthly bills. The calculation of the one-time credit shall be subject to an adjustment in favor of business ratepayers by the use of a 2.4 factor.

BY ORDER OF THE COMMISSION  
BATON ROUGE, LOUISIANA

March 18, 1994

*Kathleen B. Blanco*  
DISTRICT II  
CHAIRMAN KATHLEEN B. BLANCO

*John F. Schwegmann*  
DISTRICT I  
VICE-CHAIRMAN JOHN F. SCHWEGMANN

*Thomas E. Powell*  
DISTRICT IV  
COMMISSIONER THOMAS E. POWELL

*Don Owen*  
DISTRICT V  
COMMISSIONER DON OWEN

*Secretary*  
SECRETARY

*Irma M. Dixon*  
DISTRICT III  
COMMISSIONER IRMA M. DIXON

LOUISIANA PUBLIC SERVICE COMMISSION

ORDER NO. U-17949- JJ

LOUISIANA PUBLIC SERVICE COMMISSION

DOCKET NUMBER U-17949  
and U-17949 (SUBDOCKET A)

ex parte

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In re: Investigation of the Revenue Requirements, Rate Structure, Charges, Services, Rate of Return, and Construction Program of South Central Bell Telephone Company in its Louisiana Intrastate Operations, Appropriate Level of Access Charges and all matters relating to the Rates and Services rendered by the Company - Continuing Earnings Investigation. (Expiration of deficiency amortization and rate reductions attributable thereto. Legality of Amounts Dedicated to the Education Discount Program.)

---

At the Commission's open meeting on December 7, 1993, the Commission voted to recognize and enforce the November 10, 1993 expiration of South Central Bell's ("Bell") reserve deficiency amortization. The Commission, however, deferred consideration of which Bell rates to reduce as a result of the expiration until the Commission's open meeting on February 2, 1994.

The Commission, at its open meeting on February 2, 1994, authorized several rate reductions by Bell. Included in the rate reduction, was the conditional authorization of an Education Discount Program in the amount of \$5.6 Million. The authorization was conditional pending a review of the legality of the Education Discount Program and the Commission's authorization of a credit to schools and libraries of \$1,316,535 to offset Bell's one-time non-recurring charge for the Education Discount Program hook-ups.

At the Commission's open meeting on March 9, 1994, Gayle Kellner, Staff Counsel, reported to the Commission that her research and review of the matter indicated that: (a) the \$5.6 Million rate reduction by Bell for the Education Discount Program was legal and within the plenary authority of the Commission; and (b) the Commission's allocation of \$1,316,535 of the rate reduction credit amount as a credit to schools and libraries to

offset the one-time non-recurring charge of Bell associated with the Education Discount Program was a gray area. More specifically, Ms. Kellner reported, that as to the \$1,316,535, there is no Louisiana case law directly on point, and therefore, the Commission must decide whether its treatment of the \$1,316,535 is reasonable.

Based on the foregoing, the Commission confirmed its approval and authorization of the Education Discount Program and the allocation of the \$1,316,535 as a credit to schools and libraries to offset Bell's one-time non-recurring charge. The Commission, however, made it clear that (i) the exclusive purpose of the \$1,316,535 was to offset Bell's one-time charge upon Bell's performance of the hook-ups and (ii) only those schools recognized by the State Department of Education as a school shall be entitled to participate in the Education Discount Program.

On the basis of the foregoing,

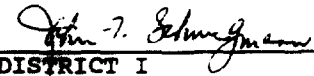
IT IS ORDERED that:

1. The \$5.6 Million rate reduction by Bell for the Education Discount Program (the "Program") and the allocation of \$1,316,535 of the rate reduction credit amount as a credit to schools and libraries to offset Bell's one-time non-recurring charge is hereby confirmed, approved, and Bell is ordered to file the necessary tariff(s) to implement the Program, retroactive to March 1, 1994;
2. The schools eligible to participate in the Program are the accredited public and private educational institutions recognized as schools by the Louisiana Department of Education; and
3. The exclusive purpose of the \$1,316,535 is to offset Bell's one-time non-recurring charge associated with the Program, applicable upon performance by Bell of the hook-ups for the Program.


BY ORDER OF THE COMMISSION  
BATON ROUGE, LOUISIANA

March 18, , 1994


  
DISTRICT II  
CHAIRMAN KATHLEEN B. BLANCO

  
DISTRICT I  
VICE-CHAIRMAN JOHN F. SCHWEGMANN

THOMAS E. POWELL DISSENTS  
DISTRICT IV  
COMMISSIONER THOMAS E. POWELL

 DON OWEN DISSENTS  
DISTRICT V  
COMMISSIONER DON OWEN

  
SECRETARY

  
DISTRICT III  
COMMISSIONER IRMA M. DIXON

251059b jdp 53360.002

LOUISIANA PUBLIC SERVICE COMMISSION

ORDER NO. U-17949- KK

LOUISIANA PUBLIC SERVICE COMMISSION

DOCKET NUMBER U-17949  
and U-17949 (SUBDOCKET A)

ex parte

---

In re: Investigation of the Revenue Requirements, Rate Structure, Charges, Services, Rate of Return, and Construction Program of South Central Bell Telephone Company in its Louisiana Intrastate Operations, Appropriate Level of Access Charges and all matters relating to the Rates and Services rendered by the Company - Continuing Earnings Investigation. (Unapplied Balance of Approximately \$600,000.)

---

At the Commission's open meeting on December 7, 1993, the Commission voted to recognize and enforce the November 10, 1993 expiration of South Central Bell's ("Bell") reserve deficiency amortization. The Commission, however, deferred consideration of which Bell rates to reduce as a result of the expiration until the Commission's open meeting on February 2, 1994.

The Commission, at its March 9, 1994 open meeting, approved and authorized the following rate reductions by Bell:

- |    |   |                  |
|----|---|------------------|
| A. | TouchTone Tariff (reduction of monthly residential charge)                  | \$13.340 Million |
| B. | TouchTone Tariff (reduction of monthly business charge)                     | \$11.380 Million |
| C. | Intrastate Switched Access  | \$ 5.0 Million   |
| D. | IntraLATA MTS   | \$ 3.3 Million   |
| E. | Zone Charges  | \$ 4.676 Million |
| F. | Monthly Rates Charged to Residential Ratepayers in Metropolitan New Orleans | \$ 3.8 Million   |
| G. | Education Discount Program  | \$ 5.6 Million   |

Subsequent to the Commission's action on March 9, 1994, Bell reported that it had overprojected the \$3.8 Million rate reduction affecting metropolitan New Orleans residential ratepayers. Bell's revised calculation for the reduction is \$3.1 Million. The Commission, as a result of the overprojection, had to decide where

to place an additional rate reduction by Bell in the amount of \$576,226. The Commission has elected to apply the \$576,226 to further reduce zone charges.

On the basis of the foregoing discussion,

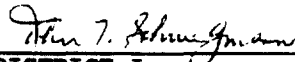
IT IS ORDERED that:


1. Bell is hereby ordered to file the necessary tariffs to further reduce zone charges, said reduction to have an annual revenue impact on Bell of \$576,226. The effective date of the additional zone charge reduction is to be retroactive to March 1, 1994. In constructing the reduction Bell is ordered to reduce the highest monthly zone charges to as close to \$3.00 as possible.

BY ORDER OF THE COMMISSION  
BATON ROUGE, LOUISIANA

March 18, , 1994

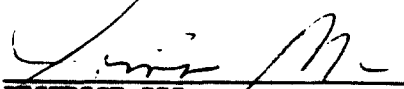
  
DISTRICT II  
CHAIRMAN KATHLEEN B. BLANCO

  
DISTRICT I  
VICE-CHAIRMAN JOHN F. SCHWEGMANN

  
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COMMISSIONER THOMAS E. POWELL

  
DISTRICT V  
COMMISSIONER DON OWEN

  
SECRETARY

  
DISTRICT III  
COMMISSIONER IRMA M. DIXON

## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.9 Reserved For Future Use

### A5.10 Reserved For Future Use

### A5.11 Reserved For Future Use

### A5.12 Reserved For Future Use

### A5.13 Reserved For Future Use

### A5.14 Education Discount Program

#### A5.14.1 General

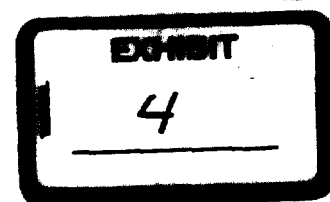
- A. Pursuant to Louisiana Public Service Commission Order No. U-17949-JJ (dated March 18, 1994), this Education Discount Program (EDP) tariff provides limited quantities of SynchroNet® service and MegaLink® service to educational institutions as set forth in this Commission order.<sup>1</sup> Such facilities shall be primarily provided between educational institutions and an information service location for the purpose of establishing intralATA data/multimedia communications to be utilized for educational purposes.

#### A5.14.2 Regulations

- A. The Education Discount Program offering is only available to accredited full-time public and private educational institutions recognized as schools by the Louisiana Department of Education and other institutions specifically set forth in B. and C. following. (The term "school" as used in this tariff applies to Kindergarten through 12th grade (public and private) schools, colleges/universities and vocational/technical schools.) Service is limited to one complete EDP circuit originating per school location. (C)
- B. The Education Discount Program offering is additionally available on a limited basis to school boards and libraries. Service is limited to one complete EDP circuit originating from a library location and one complete EDP circuit per parish originating from a school board location; the school board location per parish shall be determined by the Louisiana Department of Education. (C)
- C. EDP Service is primarily provided between qualified schools, libraries, or school boards and an information service location within that LATA. Alternately, EDP service may also be provided between the premises of a qualified school and its school board premises or between the premises of qualified schools. *When providing medical education training, a "government-owned"<sup>2</sup> hospital may qualify for EDP service as a school location. EDP circuits originating from a qualifying school site may terminate at a qualifying government-owned hospital for the purpose of receiving educational training conducted at the hospital. When providing medical education training, a government-owned hospital shall qualify to have one EDP circuit originating at the hospital site for the purpose of providing or receiving remote medical training from another qualifying EDP site or for the purpose of connecting the training site at the hospital to an information service location. EDP circuits terminating or originating at qualifying hospital sites are provided for educational use only and are not available for other hospital administrative purposes.* (C)
- D. Unless specified otherwise herein, all standard tariff regulations apply for SynchroNet® service and MegaLink® service as provided in Section B7. of the Private Line Services Tariff.
- E. Termination liability charges shall not apply for SynchroNet® service or MegaLink® service existing prior to March 1, 1994 which are requested to be converted to the Education Discount Program if that service was provided under the terms of the Channel Services Payment Plan in Section B2.4 of the Private Line Services Tariff. (M)

Note 1: The regulations, rates and charges provided in this tariff are to be considered effective as of March 1, 1994 unless specifically stated otherwise herein.

Note 2: Hospitals are categorized as a "government-owned" hospital in accordance with the classifications determined and published by the Health Care Industry Association (HCIA). (N)





EFFECTIVE: November 6, 1995

## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.14 Education Discount Program (Cont'd)

#### A5.14.2 Regulations (Cont'd)

- F. In accordance with the guidelines set forth in this tariff, Education Discount Program (EDP) service may be requested for a qualifying school, library or school board as: (M)
1. A SynchroNet® service EDP circuit<sup>1</sup> available at a transmission speed of 56.0 Kbps (where technically not feasible, a lower transmission speed may be provided at the same rates and charges), or (M)
  2. A MegaLink® service EDP circuit available at a transmission speed of 1.544 Mbps, or (M)
  3. An EDP circuit with a combination of both services as described in A5.14.3.B.3. following.
- G. Education Discount Program service circuits may be link connectable with FlexServ® service as specified in A5.14.3.B.2. and B.3. following. Rates and charges from the FlexServ® service tariff for the appropriate FlexServ® service rate elements shall apply in addition to those provided in this EDP offering in order for this capability to be provided.
- H. SynchroNet® service and MegaLink® service provided in this EDP tariff are not subject to any Special Promotions offered in Section B2.7 of the Private Line Services Tariff for SynchroNet® service and MegaLink® service.

#### A5.14.3 Types of Rates and Charges

- A. The two types of rates and charges applicable in the Education Discount Program are monthly rates and nonrecurring charges which are described as follows:
1. Monthly Rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days. Monthly rates for service provided under the Education Discount Program are set forth in A5.14.4 following.
  2. Nonrecurring Charges are one-time charges that apply for a specific work activity such as the installation of a SynchroNet® service EDP circuit or MegaLink® service EDP circuit or for moves of such service. Nonrecurring charges are set forth in A5.14.4 following.
    - a. Nonrecurring charges shall not apply for approximately the first 2335 new EDP circuits installed after the effective date of this tariff.<sup>2</sup> (C)  
This threshold of approximately 2335 circuits shall be the combined total of any mix of SynchroNet® service and MegaLink® service "complete" EDP circuits. This count shall approximate the number of EDP circuits originating from schools, libraries and school boards in Louisiana in accordance with the implementation of Louisiana Public Service Commission Order No. U-17949-JJ. For purposes of determining this quantity from the rate elements in this tariff, both SynchroNet® service and MegaLink® service "per circuit" (A5.14.4.A.) and "originating circuit" (A5.14.4.B.) quantities shall be counted.  
Nonrecurring charges shall apply for the installation of all EDP circuits once the Company determines this threshold has been met.  
Per the Education Discount Program, this tariff provides the installation of one complete EDP circuit to each school, library, or school board without the application of nonrecurring charges. Prior to the 2335 circuit threshold being met, a nonrecurring charge shall apply for requests made to change an in-place SynchroNet® service EDP circuit installed without charge under this tariff to a MegaLink® service EDP circuit; the nonrecurring charge shall equal the nonrecurring charge appropriate for MegaLink® service EDP circuits after the threshold has been met. (C)
    - b. Moves of EDP service requested subsequent to the initial installation of that service shall incur a Nonrecurring Charge as set forth in this tariff for Moves of Service based upon the specific move requested. This charge shall apply per each end of the circuit (referred to in this offering as a circuit termination) that is moved.

Note 1: The SynchroNet® service optional feature secondary channel capability is not available with a SynchroNet® service EDP circuit. (T)(M)

Note 2: Nonrecurring charges do not apply for the conversion of existing service billing to the Education Discount Program. (T)

## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.14 Education Discount Program (Cont'd)

#### A5.14.3 Types of Rates and Charges(Cont'd)

A. (Cont'd)

2. (Cont'd)

b. (Cont'd)

The move charge is dependent upon whether the request is for a circuit termination to be moved inside the same building, moved to another building which is served by the same serving wire center, or moved to another building which is served by a different serving wire center.

c. Rearrangements of EDP service requested subsequent to the initial installation of that service shall incur nonrecurring charges as specified following:

- (1) If the rearrangement involves the addition of another premises to an existing SynchroNet® service EDP multipoint circuit, the applicable nonrecurring charge shall be for each Originating Circuit added. (The actual charge level from this tariff shall be subject to the conditions set forth in A.2.a. preceding.) Nonrecurring charges for SynchroNet® service Multipoint service (bridging) shall apply as set forth in Section B7.2.3.B.1.
- (2) If the request involves the change of data transmission rate of a SynchroNet® service EDP circuit subsequent to its initial installation, the applicable nonrecurring charge shall be one-half of the nonrecurring charges for each Per Circuit, each Originating Circuit, or each Terminating Circuit as provided respectively in A5.14.4.A.(2)(a), A5.14.4.B.(2)(a), and A5.14.4.C.(2)(a).
- (3) Nonrecurring charges shall apply for the rearrangement of an existing SynchroNet® service or MegaLink® service Per Circuit configuration into FlexServ® service. When rearranged, this creates Originating and Terminating Circuits. A nonrecurring charge equal to the move charge for "Inside the same building", provided in A5.14.4.D.(1)(a) and (2)(a) for SynchroNet® service and MegaLink® service respectively, shall apply for each Originating Circuit and each Terminating Circuit created. (The nonrecurring charges provided in A5.14.4.B. and C. do not apply for this type change.)

B. Following are the basic monthly rate elements which apply to the Education Discount Program.

1. A "per circuit charge" applies for the point-to-point communication path between the qualified school, library or school board location and an information service location within that LATA (and as alternately specified between two premises in A5.14.2.C. preceding) when the EDP service is not to be utilized in conjunction with FlexServ® service. This circuit includes two local channels, two node terminations (if applicable) and any interoffice facilities (if applicable) between the two locations.
2. When Education Discount Service is utilized in conjunction with FlexServ® service, the following partial circuit rate elements are utilized to create the complete SynchroNet® service or MegaLink® service EDP circuit from the qualified school, library or school board location and an information service location within the LATA and allow link-connectability with FlexServ® service.
  - a. Originating Circuit Charge - This charge applies for the communication path between the qualified school, library or school board location and the FlexServ® service central office. This partial circuit includes a local channel, node termination (if applicable) and an interoffice facility (if applicable) to the FlexServ® service location. Rates and charges from the FlexServ® service tariff in Section A32. shall apply in addition to this EDP tariff.

ISSUED: August 22, 1994  
BY: President - Louisiana  
New Orleans, Louisiana

EFFECTIVE: March 1, 1995

## **A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

### **A5.14 Education Discount Program (Cont'd)**

#### **A5.14.3 Types of Rates and Charges(Cont'd)**

**B.** Following are the basic monthly rate elements which apply to the Education Discount Program.(Cont'd)

2. (Cont'd)

- b. **Terminating Circuit Charge** - This charge applies for the communication path between the information service location and the FlexServ® service central office. This partial circuit includes only a local channel and node termination (if applicable). Rates and charges from the FlexServ® service tariff in Section A32. shall apply in addition to this EDP tariff. A Terminating Circuit shall be utilized only to complete the transmission of educational communications originated at a school, library or school board location to the information service location.
3. Where practical, a SynchroNet® service EDP Originating Circuit may be combined via FlexServ® service with other SynchroNet® service EDP Originating Circuits from other qualified schools, libraries and school boards to utilize a single MegaLink® service EDP Terminating Circuit to reach the information service location.
4. Where it is requested that EDP service be utilized to provide a multipoint SynchroNet® service circuit (without the use of FlexServ® service) to bridge qualified schools, libraries or school board premises, the rates and charges for a SynchroNet® service Originating Circuit provided in A5.14.4.B. shall apply for each leg of the multipoint circuit.

In this type configuration, the Originating Circuit Charge applies for each communication path between the qualified school, library or school board premises and the SynchroNet® service node central office where bridging is performed. This partial circuit includes a local channel, node termination and an interoffice facility (if applicable) to the SynchroNet® service node central office.

The appropriate monthly rates and nonrecurring charges applicable for the bridging on this multipoint circuit shall be those for SynchroNet® service Multipoint service provided in B7.2.3.B.1.; a multipoint bridging charge shall apply per Originating Circuit on the multipoint circuit.

## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.14 Education Discount Program (Cont'd)

#### A5.14.4 Rates and Charges

- A. A single Per Circuit charge applies for a digital communications path between premises as specified in A5.14.3.B.1. preceding when FlexServ® service is not utilized.

(1) First 2335<sup>1</sup>

	Nonrecurring Charge	Monthly Rate	USOC
(a) Per SynchroNet® service circuit (non-link connectable)	\$-	\$110.00	CTCSC
(b) Per MegaLink® service circuit (non-link connectable)	-	358.00	CTCMC

(2) Over 2335<sup>1</sup>

(a) Per SynchroNet® service circuit (non-link connectable)	644.25	110.00	CTCSC
(b) Per MegaLink® service circuit (non-link connectable)	1,370.00	358.00	CTCMC

- B. An Originating Circuit charge (representing a partial circuit) applies for a digital communications path between the school, library, or school board's premises and the FlexServ® service central office as specified in A5.14.3.B.2.a. and A5.14.3.B.4. preceding.

(1) First 2335<sup>1</sup>

(a) Per SynchroNet® service Originating Circuit	-	62.00	CTCSO
(b) Per MegaLink® service Originating Circuit	-	250.00	CTCMO

(2) Over 2335<sup>1</sup>

(a) Per SynchroNet® service Originating Circuit	361.50	62.00	CTCSO
(b) Per MegaLink® service Originating Circuit	1,085.00	250.00	CTCMO

- C. A Terminating Circuit charge (representing a partial circuit) applies for a digital communications path between the information service location and the FlexServ® service central office as specified in A5.14.3.B.2.b. preceding.

(1) First 2335<sup>1</sup>

(a) Per SynchroNet® service Terminating Circuit	-	48.00	CTCST
(b) Per MegaLink® service Terminating Circuit	-	108.00	CTCMT

(2) Over 2335<sup>1</sup>

(a) Per SynchroNet® service Terminating Circuit	282.75	48.00	CTCST
(b) Per MegaLink® service Terminating Circuit	910.00	108.00	CTCMT

Note 1: Nonrecurring charges shall not apply for approximately the first 2335 circuits (based upon the combined total of SynchroNet® service circuits and MegaLink® service circuits) installed under this tariff as specified in A5.14.3.A.2.a.; however, nonrecurring charges shall apply for installation of circuits once this threshold has been met and may apply for any customer requested changes made to EDP circuits subsequent to their initial installation.

## A5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### A5.14 Education Discount Program (Cont'd)

#### A5.14.4 Rates and Charges (Cont'd)

- D. Requests for a circuit termination to be moved subsequent to the initial installation of that circuit shall incur a nonrecurring charge based upon the type of move requested.

- (1) Per SynchroNet® circuit termination moved:

	Nonrecurring Charge	USOC
(a) Inside the same building <sup>1</sup>	\$127.50	CTMSB
(b) To a different building with the same serving wire center	255.00	CTMSW
(c) To a different building with a different serving wire center	361.50	CTMSD

- (2) Per MegaLink® circuit termination moved:

(a) Inside the same building <sup>1</sup>	385.00	CTMMB
(b) To a different building with the same serving wire center	385.00	CTMMW
(c) To a different building with a different serving wire center	460.00	CTMMD

Note 1: This nonrecurring charge may also apply as specified in A5.14.3.A.2.c.

SOUTH CENTRAL BELL  
TELEPHONE COMPANY  
LOUISIANA  
ISSUED: January 29, 1993  
BY: President - Louisiana  
New Orleans, Louisiana

## GENERAL SUBSCRIBER SERVICES TARIFF

Fifth Revised  
Cancels Fourth Revised  
EFFECTIVE: February 1

### A4. SERVICE CHARGES<sup>1</sup>

#### A4.6 Special Number Acquisition Charge (Cont'd)

##### A4.6.1 General (Cont'd)

- G. A customer who moves but remains in the same central office serving area may retain his special number at no additional charge.
- H. This service is available where facilities or arrangements permit.
- I. All numbers obtained through this service remain the property of the Company as stated in Section A2. of this Tariff.

##### A4.6.2 Charges

	Residence	Business	USOC
(a) Search Only	\$14.53	\$14.53	RNCSO
(b) Search and Assign	22.99	35.53	RNCSN

#### A4.7 Link-Up Louisiana

##### A4.7.1 General

- A. Link-Up Louisiana is offered in all exchanges to provide substantial assistance to qualifying applicants. It is intended to preserve and promote subscription among low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

##### A4.7.2 Regulations

- A. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the nonrecurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
- B. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.
- C. The subscriber must meet the requirements of a state established income test.

##### A4.7.3 Rates And Charges

- A. A nonrecurring credit in the amount of one-half (maximum of \$38.00) of the installation and connection charges will be applied to the subscribers total nonrecurring installation and connection charge.

#### A4.8 Trouble Determination Charge

##### A. General

- 1. The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises which are required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any further isolation work beyond the demarcation point.

Note 1: The changes on this page are a result of the restructure of this section.

EXHIBIT

5